



# RETURN FORM

Thank you for ordering from Canvas Press. If you are not completely satisfied with the product you ordered, you may return it within 30 days from the date you received the finished order for a credit or refund.

To return your canvas, please do the following:

1. Cut out a swatch from the center of the canvas, about 4" x 6" in size.
2. Mail the swatch of canvas with this completed form to:

**CANVAS PRESS**  
 ATTN: RETURNS  
 33 Cypress Blvd  
 Suite 100  
 Round Rock, TX 78665

<b>For Office Use Only</b>	
Received _____	
<input type="checkbox"/> Replacement Damage Claim Paid	_____
Credit Type	
<input type="checkbox"/> Account <input type="checkbox"/> Card	
Transaction ID	_____
Amount \$ _____	
Completed _____	
by _____	

### Damages:

If your canvas was damaged in shipping, in addition to the steps above, please take pictures of the damaged canvas and packing materials and email them to [support@canvaspress.com](mailto:support@canvaspress.com)

Order Number \_\_\_\_\_ Canvas Creation Number(s) \_\_\_\_\_

Name \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### DAMAGED

Describe damage: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

A replacement will be sent to you shortly, we apologize for the inconvenience.

### RETURN

Reason for return: \_\_\_\_\_

\_\_\_\_\_

Replace with changes\* \_\_\_\_\_

\_\_\_\_\_

Credit account for a new order

Refund charges to credit card

\*Additional charges may apply for enhancements and retouching that were not purchased in the initial order.